



## 2020 NATIONAL CONVENTION – CANCELLATION POLICY

### REGISTRATIONS:

Cancellations received up through Friday, August 30 at 11:59pm will receive a full refund. Cancellations received up through Wednesday, November 13 at 11:59pm will be charged a \$50 administrative fee per person. The \$50 will be taken out of the registration fee and the remainder of the registration fee will be credited back to the form of payment given at the time of registration if registered within 120 days, or the money will be transferred to your convenience account after 120 days.

Cancellations received between Thursday, November 14 through Sunday, January 5 at 11:59pm will be charged \$100 per person. The \$100 will be taken out of the registration fee and the remainder of the registration fee will be credited back to the form of payment given at the time of registration if registered within 120 days, or the money will be transferred to your convenience account after 120 days.

After January 5, 2020 ALL registrations and tickets are non-refundable.

### TICKETS:

All tickets are non-refundable after January 5, 2020.

- Pre-Convention Seminar Tickets
- Friday evening entertainment tickets
- Gala general seating tickets